



WCS TECHNOLOGY SUPPORT

If you are a WCS parent, guardian or student in need of assistance with a student Chromebook, Infinite Campus logon issues or student Google account issues, please follow the instructions below to get support.

1. Send an email to **TechHelp@wcsrams.org**

2. **IMPORTANT:** Please include the following information in your email:
 - a. Parent/Guardian Name
 - b. A good contact phone number
 - c. Student's first and last name
 - d. Student's grade level
 - e. School the student attends
 - f. Student's homeroom teacher
 - g. A detailed explanation of the issue, including any error messages if available.

Providing all of this information will help us support you faster and more efficiently! Thank you.